

# Staff Satisfaction Survey

In an effort to measure staff satisfaction, we request you complete the following questions. The survey is confidential and we are unable to identify individuals by their responses. Please rate the following by filling in the space on each line that best represents your opinion.

SD = I Strongly Disagree with this statement.

D = I Disagree with this statement.

N = I Neither agree nor disagree with this statement.

A = I Agree with this statement.

SA = I Strongly Agree with this statement.

Directions

• Use a number 2 pencil or Blue or Black ink pen

USE NO. 2 PENCIL

USE BLUE OR BLACK PEN

• Fill in bubble completely

Correct MarkIncorrect Mark

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A. ACCOMPLISHMENT

1 My work gives me a feeling of accomplishment.

2 I feel my work is worthwhile.

3 Creativity and innovation are encouraged.

4 I enjoy my work.

5 I am proud of the work I do.

B. CO-WORKERS INTERACTION

1 My co-workers make positive comments about their job.

2 I feel that I have the support of my co-workers.

3 I feel comfortable consulting with other staff.

4 I trust my co-workers.

5 The turn-over rate is low among my co-workers.

6 I have access to assistance needed.

7 The work load is evenly distributed among my co-workers.

8 I feel the administration really cares about the staff.

C. SUPERVISION

1 I feel I am trusted by my supervisor to accomplish my duties.

2 Supervision is available when needed.

3 I receive the training I need.

4 My supervisor is available to discuss concerns I have with work.

5 I have access to a mentor when needed.

6 I receive enough feedback on my job performance.

D. MANAGEMENT – LEADERSHIP

1 I am able to provide input on company issues.

2 I am able to talk directly with administration.

3 I understand my role within the organization.

4 I understand the structure of the organization.

5 I have confidence in the organization's management team.

E. COMMUNICATION

1 Communication is good at all levels in the organization.

2 There is good communication from site to site.

3 Information is provided on major changes that have taken place.

4 Teams are formed with clear directives.

5 Priorities within the organization are well defined.

F. PAPERWORK – RESOURCES

1 Paperwork is not redundant.

2 I have enough time to complete all tasks.

3 I feel the paperwork I am required to do is "useful."

4 I have adequate material and equipment needed to do my job.

5 Technology within this organization is effective to accomplish required tasks.

G. GROWTH – PERSONAL AND JOB

1 I am allowed time for professional growth.

2 I am provided resources to learn more about relevant work issues.

3 I am provided with adequate opportunities for advancement.

4 I am provided with adequate opportunities for continuing education.

5 I know what is required for advancement in the organization.

6 Training is provided to support changes.

7 Training provided is beneficial.

8 The organization provides opportunity to take on new projects if time allows.

9 Each employee is given the opportunity to be a leader.

10 I take it upon myself to learn new things.

11 My job provides the amount of challenge needed for growth.

H. PRESSURE – STRESS ASPECTS OF JOB

1 There is adequate support to complete all tasks required.

2 When given new tasks, current duties are taken into consideration.

3 I feel that my work load is reasonable.

4 There is sufficient staff.

5 The organization provides activities and suggestions to help prevent burnout.

SD D N A SA

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I. COMPENSATION AND BENEFITS

- 1
- Salaries are competitive with similar jobs in the community.
- 2
- Extra work is compensated fairly throughout the organization.
- 3
- Benefits are comparable to those offered in similar organizations.
- 4
- The benefit packages offered meet my needs.
- 5
- Overall, there is consistency in compensation within the organization.

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J. ORGANIZATION POLICIES AND PROCEDURES

- 1
- The policies of the organization are equally applied.
- 2
- The policies of the organization are reasonable.
- 3
- Procedures required by the organization are reasonable.

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K. PHYSICAL ENVIRONMENT

- 1
- There is enough space to do my work.
- 2
- Automobile parking is convenient.
- 3
- I enjoy the actual working conditions.
- 4
- My work area provides confidentiality and privacy to complete my work.
- 5
- There are few distractions which interrupt my work.
- 6
- Safety on the job receives adequate attention.

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L. RECOGNITION

- 1
- Others in the community recognize our work.
- 2
- I receive praise from others outside my team.
- 3
- There is recognition within the organization for our work.

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M. OVERALL SATISFACTION

- 1
- I am satisfied with my job.
- 2
- I would recommend this organization as a good place to work.

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Recommendations:

The following questions are asked for the purpose of demographic or statistical information. Your responses cannot be identified.

Age

☐

18-20

☐

21-25☐☐☐

Gender

☐

Male☐

Department Type

☐

Central Administration☐☐

OFFICE USE ONLY

SITE CODE

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Number of Years with Organization

☐

0-1

☐

1-5☐

Full-Time/Part-Time

☐

Full-time☐☐

Number of Years in Current Position

☐

0-1☐☐

Education – Mark highest level

☐

High School or GED

☐

Vocational Training☐☐☐☐

Program

☐

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General Job Description – Please mark one

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Psychiatrist/Physician

☐

Administration/Manager☐☐☐☐☐☐☐

(Please Specify)

Date of Survey

Mo.	Day	Year
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OPTIONAL SIGNATURE

Thank You for your time and effort in completing this survey.